

# Compliance Summary

From November 01, 2020 to November 30, 2020

## Eastern Division

### Overall Compliance

|                              | Priority 1   |            |            | Priority 2   |            |            | Priority 3 |            |            | Priority 4 |          |            |
|------------------------------|--------------|------------|------------|--------------|------------|------------|------------|------------|------------|------------|----------|------------|
|                              | Inc.         | Late       | %          | Inc.         | Late       | %          | Inc.       | Late       | %          | Inc.       | Late     | %          |
| Tulsa 1                      | 500          | 51         | 89%        | 1,041        | 17         | 98%        | 433        | 58         | 86%        | 2          | 1        | 50%        |
| Tulsa 2                      | 395          | 31         | 92%        | 815          | 30         | 96%        | 7          | 0          | 100%       | 0          | 0        | N/A        |
| Tulsa 3                      | 646          | 57         | 91%        | 1,321        | 56         | 95%        | 494        | 83         | 83%        | 4          | 1        | 75%        |
| <b>Tulsa Total</b>           | <b>1,541</b> | <b>139</b> | <b>90%</b> | <b>3,177</b> | <b>103</b> | <b>96%</b> | <b>934</b> | <b>141</b> | <b>84%</b> | <b>6</b>   | <b>2</b> | <b>66%</b> |
| Sand Springs                 | 58           | 12         |            | 154          | 7          | 91%        | 0          | 0          | N/A        | 0          | 0        | N/A        |
| Jenks                        | 41           | 7          |            | 50           | 5          | 86%        | 0          | 0          | N/A        | 0          | 0        | N/A        |
| Bixby                        | 42           | 13         |            | 71           | 9          | 80%        | 0          | 0          | N/A        | 0          | 0        | N/A        |
| <b>Total Non-Beneficiary</b> | <b>141</b>   | <b>32</b>  |            | <b>275</b>   | <b>21</b>  | <b>87%</b> | <b>0</b>   | <b>0</b>   | <b>N/A</b> | <b>0</b>   | <b>0</b> | <b>N/A</b> |

**Average Response Time Priority 1 & 2**

**Received to On Scene: 10:13**

**Dispatched to On Scene: 9:17**

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

# Compliance Summary

From November 01, 2020 to November 30, 2020

## Western Division Overall Compliance

|                               | Priority 1   |            |            | Priority 2   |            |            | Priority 3   |            |            | Priority 4 |          |            |
|-------------------------------|--------------|------------|------------|--------------|------------|------------|--------------|------------|------------|------------|----------|------------|
|                               | Inc.         | Late       | %          | Inc.         | Late       | %          | Inc.         | Late       | %          | Inc.       | Late     | %          |
| Oklahoma City 1               | 971          | 245        | 74%        | 1,671        | 163        | 90%        | 682          | 283        | 58%        | 11         | 2        | 81%        |
| Oklahoma City 2               | 1,114        | 408        | 63%        | 1,783        | 259        | 85%        | 423          | 201        | 52%        | 5          | 0        | 100%       |
| Edmond                        | 185          | 68         | 63%        | 310          | 70         | 77%        | 117          | 74         | 36%        | 2          | 0        | 100%       |
| <b>Total OKC &amp; Edmond</b> | <b>2,270</b> | <b>721</b> | <b>68%</b> | <b>3,764</b> | <b>492</b> | <b>86%</b> | <b>1,222</b> | <b>558</b> | <b>54%</b> | <b>18</b>  | <b>2</b> | <b>88%</b> |
| Mustang                       | 55           | 32         |            | 64           | 27         | 50%        | 12           | 7          | 41%        | 0          | 0        | N/A        |
| The Village                   | 38           | 9          |            | 44           | 4          | 84%        | 0            | 0          | N/A        | 0          | 0        | N/A        |
| Nichols Hills                 | 6            | 3          |            | 7            | 1          | 69%        | 0            | 0          | N/A        | 0          | 0        | N/A        |
| <b>Total Non-Beneficiary</b>  | <b>99</b>    | <b>44</b>  |            | <b>115</b>   | <b>32</b>  | <b>64%</b> | <b>12</b>    | <b>7</b>   | <b>41%</b> | <b>0</b>   | <b>0</b> | <b>N/A</b> |

Average Response Time Priority 1 & 2

Received to On Scene: 14:13  
 Dispatched to On Scene: 12:18

The beneficiary city of Oklahoma City must be above 90% each month. In the suburbs of Mustang, The Village, and Nichols Hills, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90%. Percentage figures above are rounded down as per the RFP.

**Compliance Summary**  
**November 01, 2020 Year to November 30, 2020**

**Eastern Division**  
**Non-discrimination**

|                   | <b>Priority 1</b> |             |          |
|-------------------|-------------------|-------------|----------|
|                   | <b>Inc.</b>       | <b>Late</b> | <b>%</b> |
| <b>District 1</b> | 500               | 51          | 89%      |
| <b>District 2</b> | 395               | 31          | 92%      |
| <b>District 3</b> | 646               | 57          | 91%      |

Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

**Western Division**  
**Non-discrimination**

|                   | <b>Priority 1</b> |             |          |
|-------------------|-------------------|-------------|----------|
|                   | <b>Inc.</b>       | <b>Late</b> | <b>%</b> |
| <b>District 1</b> | 971               | 245         | 74%      |
| <b>District 2</b> | 1114              | 408         | 63%      |
| <b>Edmond</b>     | 185               | 68          | 63%      |

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.