

# Compliance Summary

From September 01, 2017 to September 30, 2017

## Eastern Division

### Overall Compliance

|                              | Priority 1   |            |            | Priority 2   |           |            | Priority 3 |           |             | Priority 4 |          |            |
|------------------------------|--------------|------------|------------|--------------|-----------|------------|------------|-----------|-------------|------------|----------|------------|
|                              | Inc.         | Late       | %          | Inc.         | Late      | %          | Inc.       | Late      | %           | Inc.       | Late     | %          |
| Tulsa 1                      | 567          | 59         | 89%        | 1,016        | 19        | 98%        | 446        | 25        | 94%         | 2          | 1        | 50%        |
| Tulsa 2                      | 474          | 43         | 90%        | 826          | 12        | 98%        | 11         | 0         | 100%        | 0          | 0        | N/A        |
| Tulsa 3                      | 646          | 51         | 92%        | 1,157        | 22        | 98%        | 389        | 30        | 92%         | 7          | 0        | 100%       |
| <b>Tulsa Total</b>           | <b>1,687</b> | <b>153</b> | <b>90%</b> | <b>2,999</b> | <b>53</b> | <b>98%</b> | <b>846</b> | <b>55</b> | <b>93%</b>  | <b>9</b>   | <b>1</b> | <b>88%</b> |
| Sand Springs                 | 56           | 11         |            | 109          | 4         | 90%        | 1          | 0         | 100%        | 0          | 0        | N/A        |
| Jenks                        | 31           | 5          |            | 55           | 0         | 94%        | 2          | 0         | 100%        | 0          | 0        | N/A        |
| Bixby                        | 36           | 3          |            | 57           | 5         | 91%        | 0          | 0         | N/A         | 0          | 0        | N/A        |
| <b>Total Non-Beneficiary</b> | <b>123</b>   | <b>19</b>  |            | <b>221</b>   | <b>9</b>  | <b>91%</b> | <b>3</b>   | <b>0</b>  | <b>100%</b> | <b>0</b>   | <b>0</b> | <b>N/A</b> |

**Average Response Time Priority 1 & 2**

**Received to On Scene: 9:50**

**Dispatched to On Scene: 9:22**

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

# Compliance Summary

From September 01, 2017 to September 30, 2017

## Western Division Overall Compliance

|                               | Priority 1   |            |            | Priority 2   |           |            | Priority 3 |           |             | Priority 4 |          |             |
|-------------------------------|--------------|------------|------------|--------------|-----------|------------|------------|-----------|-------------|------------|----------|-------------|
|                               | Inc.         | Late       | %          | Inc.         | Late      | %          | Inc.       | Late      | %           | Inc.       | Late     | %           |
| Oklahoma City 1               | 983          | 102        | 89%        | 1,593        | 41        | 97%        | 418        | 29        | 93%         | 17         | 1        | 94%         |
| Oklahoma City 2               | 949          | 151        | 84%        | 1,365        | 42        | 96%        | 239        | 21        | 91%         | 2          | 0        | 100%        |
| Edmond                        | 148          | 33         | 77%        | 222          | 5         | 97%        | 56         | 8         | 85%         | 0          | 0        | N/A         |
| <b>Total OKC &amp; Edmond</b> | <b>2,080</b> | <b>286</b> | <b>86%</b> | <b>3,180</b> | <b>88</b> | <b>97%</b> | <b>713</b> | <b>58</b> | <b>91%</b>  | <b>19</b>  | <b>1</b> | <b>94%</b>  |
| Warr Acres                    | 38           | 4          |            | 45           | 1         | 93%        | 0          | 0         | N/A         | 0          | 0        | N/A         |
| Bethany                       | 62           | 8          |            | 85           | 3         | 92%        | 0          | 0         | N/A         | 1          | 0        | 100%        |
| Mustang                       | 35           | 11         |            | 59           | 7         | 80%        | 10         | 0         | 100%        | 0          | 0        | N/A         |
| The Village                   | 22           | 2          |            | 41           | 1         | 95%        | 0          | 0         | N/A         | 0          | 0        | N/A         |
| Nichols Hills                 | 6            | 1          |            | 7            | 0         | 92%        | 0          | 0         | N/A         | 0          | 0        | N/A         |
| <b>Total Non-Beneficiary</b>  | <b>163</b>   | <b>26</b>  |            | <b>237</b>   | <b>12</b> | <b>90%</b> | <b>10</b>  | <b>0</b>  | <b>100%</b> | <b>1</b>   | <b>0</b> | <b>100%</b> |
| Piedmont                      | 11           |            |            | 5            |           |            | 0          |           |             | 0          |          |             |

**Average Response Time Priority 1 & 2**

**Received to On Scene: 10:34**

**Dispatched to On Scene: 9:58**

The beneficiary cities of Oklahoma City and Edmond must be above 90% each month. In the suburbs of Warr Acres, Bethany, Mustang, The Village, and Nichols Hills, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90%. Percentage figures above are rounded down as per the RFP.

**Compliance Summary**  
**September 1, 2017 to September 30, 2017**

**Eastern Division**  
**Non-discrimination**

|                   | <b>Priority 1</b> |             |          |
|-------------------|-------------------|-------------|----------|
|                   | <b>Inc.</b>       | <b>Late</b> | <b>%</b> |
| <b>District 1</b> | 567               | 59          | 89%      |
| <b>District 2</b> | 474               | 43          | 90%      |
| <b>District 3</b> | 646               | 51          | 92%      |

Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

**Western Division**  
**Non-discrimination**

|                   | <b>Priority 1</b> |             |          |
|-------------------|-------------------|-------------|----------|
|                   | <b>Inc.</b>       | <b>Late</b> | <b>%</b> |
| <b>District 1</b> | 983               | 102         | 89%      |
| <b>District 2</b> | 949               | 151         | 84%      |
| <b>Edmond</b>     | 148               | 33          | 77%      |

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.